

Carbon Reduction Plan

Supplier name: Primum Digital Limited

Publication date: October 2025

Commitment to achieving Net Zero

Primum Digital Limited is committed to achieving Net Zero emissions by 2040.

Baseline Emissions Footprint and Current Emissions

Baseline emissions are a record of the greenhouse gases that have been produced in the past and were produced prior to the introduction of any strategies to reduce emissions. Baseline emissions are the reference point against which emissions reduction can be measured.

Baseline Year and Current Year: 2025	
Additional Details relating to the Baseline Emissions calculations.	
Primum Digital Limited engaged a third party to review its emissions across all scopes and establish baseline across Scopes 1 to 3; its UK emission are as quoted below.	
Baseline year emissions:	
EMISSIONS	TOTAL (tCO₂e)
Scope 1	0.05
Scope 2	0.66
Scope 3 (Included Sources)	Upstream Transportation and Distribution: 2.4 Waste Generated in Operations: 0.05 Business Travel: 0.06 Employee Commuting: 0 Downstream Transportation and Distribution: 0.09
Total Emissions	3.31

Current Emissions Reporting

Emissions reduction targets

In order to continue our progress to achieving Net Zero, we have adopted the following carbon reduction targets.

We project that carbon emissions will increase over the next five years as we already do everything we can to reduce carbon impact of services. We can only aim to minimise the carbon increase as we grow. As our market share increases more users will use the platform so the cloud Upstream Scope 3 emissions will increase. We aim to keep the rate of increase a low percentage of increasing market share. In the future if we buy company vehicles we will make sure they are electric vehicles.

Carbon Reduction Projects

Completed Carbon Reduction Initiatives

This is our first submission, but as we grow each year we will measure the change over time of our carbon impact and ensure our green approach to running the services is maintained

Accreditation:

- Primum Digital achieved UKAS accredited ISO14001 certification from the British Assessment Bureau for its Environmental Management System

Products and Services:

- Product “CrossCover” won the NHS England/ SBRI Healthcare “Delivering a Net Zero NHS” Competitions Award for £1.1 million to further develop green models of care in the NHS
- The product CrossCover has been evidenced to reduce the carbon cost of NHS Services by 18% by reducing unnecessary patient travel, unnecessary treatment and unnecessary investigations

Operations

- Primum Digital Ltd continues to operate a fully remote workforce
- We continue to run a serverless platform to minimise the usage of cloud computing resources
- Continue to create a lightweight and efficient platform to minimise the computing power required to run the service on clients computers.
- Company computer policy to switch off screens after 5 mins of inactivity
- We continue to run no company vehicles and use video consultations with clients

Supply Chain:

- Primum Digital uses GCP for its cloud hosted backend infrastructure due to Googles commitment to Green energy for its data centres

In the future, our goal is to achieve net-zero greenhouse gas emissions in Primum Digital's operations and value chain through steady, measurable improvement with a target date of

2040.

We hope to do so through:

- Continual, long-term reduction in our directly and indirectly owned and controlled greenhouse gas emissions
- A sustainable supply chain that enables our sustainability goals
- Everyone at Primum Digital taking personal responsibility for reducing their carbon emissions
- Driving continuous improvement in the decarbonisation of our products and service

Declaration and Sign Off

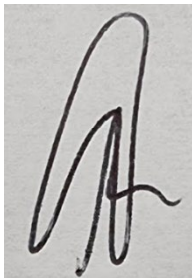
This Carbon Reduction Plan has been completed in accordance with PPN 06/21 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard¹ and uses the appropriate Government emission conversion factors for greenhouse gas company reporting².

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard³.

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Signed on behalf of the Supplier:

A handwritten signature in black ink, appearing to be 'Nathan Moore', on a light grey background.

Nathan Moore, Managing Director of Primum Digital Limited

Date: 12.10.2025

¹<https://ghgprotocol.org/corporate-standard>

²<https://www.gov.uk/government/collections/government-conversion-factors-for-company-reporting>

³<https://ghgprotocol.org/standards/scope-3-standard>